

## **ANNO SCOLASTICO 2022 / 2023**

Prof.ssa: Romano Valentina

Materia: Inglese

Classe: 3° Periodo Servizi Commerciali

### **LIBRO DI TESTO IN ADOZIONE:**

“**THE TRAVELLER’S CLUB: ENGLISH FOR HOSPITALITY AND TOURISM**”, Mirella Ravecca, Mondadori Education.

### **PROGRAMMA SVOLTO**

#### **UDA 1 - TRAVELLING BY AIR AND TRAVELLING BY TRAIN**

##### **CONTENTS:**

- Travelling by air
- Handling air passengers
- Airline travel documents
- On board the plane
- The arrival
- Land and ferry travel
- All aboard Italian trains
- Travelling Europe by train

**GRAMMAR:** RIPASSO (Present simple, present continuous, past simple, future forms.)The Passive, Modal verbs and modal phrases.

**FUNCTIONS AND VOCABULARY:** write and answer letters/emails of complaint and adjustment, oral communication, business correspondence.

#### **UDA 2 - THE CRUISE MARKET AND THE MARKETING MIX**

##### **CONTENTS:**

- The cruise market
- The tourism marketing mix
- The language of promotion

**GRAMMAR:** The use of the article "the" with geographical names, mathematical expressions: decimals, fractions and percentages

**FUNCTIONS AND VOCABULARY:** interpret tables, graphs and charts on tourism data and trends. Promote a festival or event, tourist promotion.

#### **UDA 3 - WORKING IN TOURISM**

##### **CONTENTS:**

- Application documents
- What goes into a profile
- What goes into a cover letter

**GRAMMAR:** General revision.

**FUNCTIONS AND VOCABULARY:** How to report your work experience; My work experience.