

Disciplina: INGLESE **Classe:** II PERIODO SERVIZI COMMERCIALI

Libri di testo: Greenwood A., Zanella A., Tracogna L., Mabbott N., Cochrane K., Brodey K., "CULT [SMART] ESSENTIAL, Cideb, Black Cat.

Heward Victoria ASPECTS - VOLUME + EASY BOOK (SU DVD) + EBOOK U CIDEB – BLACK CAT Gatti Simona Stone Larry GRAMMAR LOG VOLUME UNICO, MONDADORI FOR ENGLISH

Microlingua: "THE TRAVELLERS' CLUB, ENGLISH FOR HOSPITALITY AND TOURISM" EDIZIONI MINERVA SCUOLA

2°-3° ANNO

Primo Quadrimestre

CONTENUTI:

Strutture grammaticali: Articles; Present Simple "to be" (positive, negative, interrogative, short answers); Plural nouns; This, That, These, Those; Questions words; Subject/Object pronouns; Possessive pronouns/adjectives; Genitive Saxon and Whose; Quantifiers; Countable and Uncountable nouns, Present simple "have got" (positive, negative, interrogative, short answers); There is/are (positive, negative, interrogative, short answers); Comparatives and Superlatives.)

Vocabulary: Everyday objects; Classroom Objects; Days of the week; Seasons; Months and Dates; Jobs; Family; Food and Drinks; Portions and Containers; Vocabulary related to travel and tourism.

Functions: Greetings; How to introduce yourself; Telling the time; Asking for and giving personal information; Likes and Dislikes; Answer business telephone calls; Leave a message on an answering machine; write business letters and emails;

Culture: Ongoing readings.

Microlingua: "The world of travel and tourism" (Why do people travel?; Defining Tourism).

Secondo Quadrimestre

CONTENUTI:

Strutture grammaticali: Present Simple (positive, negative, interrogative, short answers); Present Continuous (positive, negative, interrogative, short answers).

Vocabulary: Routines; Free time activities; Places in town; Jobs; Vocabulary related to Hotels and Facilities.

Functions: Agreeing and disagreeing; Asking for and giving directions; Offers and Requests; Ordering food; Making and Rejecting suggestions; Write enquiries and replies; receive a booking over the phone; write letters/emails of booking confirmation;

Culture: Ongoing readings.

Microlingua: "The Hospitality Sector" (Hotels and others; hotel ratings; service and facility symbols; Self catering accommodations; Global distribution systems).

"From check-in to check-out (Front office and back office operations; check-in ; dealing with problems and complaints).

4° ANNO

Primo Quadrimestre

CONTENUTI:

Strutture grammaticali: **General Revision** (Present simple, present continuous).

Past Simple (regular and irregular verbs).

Vocabulary: Entertainment; Tv programmes; Years; Clothes and Accessories; Materials and Colours; Holidays activities and places; Weather; Money.

Functions: Buying Clothes; Showing interest; Planning an event.

Culture: Ongoing readings

Microlingua: "The world of travel and tourism"(Why do people travel?; Defining Tourism).

Secondo Quadrimestre

CONTENUTI:

Strutture grammaticali: Future forms (will, going to, present continuous, present simple). Present Perfect (cenni).

Vocabulary: Emotions; Relationships; Travel; Vocabulary related to Hotels and Facilities.

Functions: Future expressions; Describing what happened; Giving, accepting, rejecting advice; Talking on the phone; Write enquiries and replies; receive a booking over the phone; write letters/emails of booking confirmation;

Culture: Ongoing readings.

Microlingua: "The Hospitality Sector" (Hotels and others; hotel ratings; service and facility symbols; Self catering accommodations; Global distribution systems).

"From check-in to check-out (Front office and back office operations; check-in ; dealing with problems and complaints).